

1 ELISA ENVIRONMENTAL POLICY

1.1 PURPOSE

Elisa's Code of Conduct sets the foundation of our ethical business behavior. The purpose of this Elisa environmental policy (hereafter Policy) is to further specify the rules constituted in Elisa's Code of Conduct. Policy sets Elisa's global standards and gives guidance of responsible conduct and measures for environmental management system, targets and practical processes.

1.2 SCOPE AND APPLICABILITY

This Policy is applicable to every employee and officer of Elisa and its subsidiaries, affiliates, subcontractors, suppliers and partners as well as members of the Board Of Directors. We have a responsibility to comply with all applicable laws in the countries where we do business. Elisa's Corporate Responsibility Executive Board (CREB), having representatives from each Elisa business functions sets the directions for corporate responsibility and makes decisions. Elisa's Executive Board has representative in CREB. Policy is approved by Executive Board.

2 ELISA'S ENVIRONMENTAL RESPONSIBILITY

Responsibility is one of Elisa's company values. In environmental responsibility we focus on climate responsibility and energy efficiency. ICT products and services play a key role in lowering the global carbon footprint. Elisa wants to be part of creating a carbon neutral society.

By our energy efficient services we can obtain significant reduction of both our own as well as our customers' carbon footprint. We are continuously developing our operations and we are able to provide sustainable digital services that enable our customers to operate in more resource efficient and climate friendly manner.

We aim at reducing environmental impact of our products and services throughout their total life cycle. Elisa shops have recycling bins and electronic waste is recycled as raw material. Functional mobile devices are re-used. We have made more efficient reprocessing and checking methods for returned devices which we get back from our online sales customer service. This helps us to get these returned devices to recycling.

We cooperate with our supply chain and require our suppliers to comply to following Elisa's Code of Ethical Purchasing in all of their business operations and in their own supply chain:

- Processes exist to actively streamline the use of limited resources (e.g. energy, water, raw materials).
- Appropriate management, operational and technical methods are available to assess and reduce the risks of harmful environmental emissions.

Methods for end customers are in place to improve the environmental performance of products and services.

- Innovative development that generates environmental and social benefits for products and services are supported.

Responsibility also means that every elisian contributes to the well-being of the environment and chooses an environmentally friendly alternative to his/her activities.

We comply with legislation and regulations in all our operations and we are committed to continuously improving the environmental impact of our business as well as promoting environmentally friendly operations.

2.1 PRINCIPLES AND COMMITMENTS OF ENVIRONMENTAL RESPONSIBILITY

Elisa is a signatory to the UN Global Compact initiative. We are committed in our operations to adapting, supporting and implementing the basic principles of the UN related to environment as well as to reporting our operations on a regular basis.

We have set Science Based Target (SBT) carbon reduction targets by which the companies are committed to Paris Agreement on climate change. Our carbon reduction goals are set according to SBT initiative's targets. In addition we are committed to the Finland's 2050 Initiative and to Finland's Energy Efficiency Agreement accordingly.

[Elisa's Code of Conduct](#) is accepted as binding principles for the whole Elisa Group, all of our business and personnel. Elisa's procurement is covered by the [Code of Ethical Purchasing](#).

Elisa is a member of the Climate Partners network of the City of Helsinki. We have signed a climate commitment in which we have committed to providing products and services that help our customers to reduce their carbon dioxide emissions. We report the fulfilment of our commitment annually to other climate partners.

3 TRAINING

Environmental training and communication are performed as part of corporate responsibility. We improve the know-how of our employees through inhouse activities and by utilising external training events and seminars provided by different partners.

4 REFERENCES

- Elisa Code of Conduct
- Elisa Code of Ethical Purchasing